



Agenda

- 1. The Basics
 - i. Who's meetings are they?
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- 2. Preparation
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- 3. Technical Aspects and Best Practice
 - i. Proxies at Committee level
 - ii. Can you ask someone to leave
 - iii. Conflicts of interest
 - iv. Getting to the decision and recording accurate minutes





The Basics - Who's meetings are they?

Legislation States: Committee members composed in a way provided for in the Module...

In practice:

- 1. Committee elected at the AGM or replaced during the year
- 2. Committee representing the Body Corporate (Owners) interests
- 3. Committee includes (non voting):
 - Body Corporate Manager; and
 - ii. Caretaking Services Contractor when appointed





The Basics - Who's meetings are they?

What about the other owners and interested parties?

- 1. All owners can attend as <u>observers</u> (watch this space)
- 2. Interested parties Who's interest?
 - i. Owners Interested party to represent their owner in a way prescribed by the Act (POA, Nominee etc.)
 - ii. Others By Invitation and or approval of the Committee

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The Basics - What are Committee Meetings for?

Answer:

Making Decisions

More Questions:

- 1. What decisions cant be made?; and
- 2. What decision can be made?

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The Basics - What are Committee Meetings for?

What decisions cant be made?

The legislation (Standard Module section 100 Part 3 Restricted issues):

- (a) fixing or changing a contribution to be levied by the body corporate; or
- (b) to change rights, privileges or obligations of the owners of lots included in the community titles scheme; or
- (c) on an issue reserved, by ordinary resolution of the body corporate, for decision by ordinary resolution of the body corporate; or
- (d) that may only be made by resolution without dissent, special resolution, majority resolution or ordinary resolution of the body corporate; or
- (e) to start a proceeding, other than:
 - (i) a proceeding to recover a liquidated debt against the owner of a lot; or
 - (ii) a counterclaim, third-party proceeding or other proceeding in relation to a proceeding to which the body corporate is already a party; or
 - (iii) a proceeding for an offence under chapter 3, part 5, division 4 of the Act; or
 - (iv) a prescribed chapter 6 proceeding; or
- (f) to pay remuneration, allowances or expenses to a member of the committee unless, under section 43, the decision is not a decision on a restricted issue for the committee.

prescribed chapter 6 proceeding:

- (a) means a proceeding, including a proceeding for the enforcement of an adjudicator's order, under chapter 6 of the Act; but
- (b) does not include an appeal against an adjudicator's order.

If you can read this you have great eyesight ©





The Basics - What are Committee Meetings for?

What decisions <u>cant</u> be made? - Summary of <u>common</u> items:

- 1. Issue or amend levies
- 2. Enter into service contracts (defined as term of 12 months or more)
- 3. Change by-laws (except EU area transpositions)
- 4. Start proceedings (except owner debt collection and adjudicator order enforcement)
- 5. Pay Committee members (unless within the prescribed limit for reimbursements)
- 6. Approve expenditure above the Committee spending limit (not to be confused with major spending limits)





The Basics - What are Committee Meetings for?

So what <u>can</u> you do? - Anything else?

YES

Conditions?

Not a restricted or reserved matter requiring approved at a general meeting.

Examples?



The Basics – Your Role

The legislation: Code of conduct - Schedule 2 in summary:

- 1. Knowledge of Act, including code
- 2. Honesty, fairness and professionalism
- 3. Skill, care and diligence
- 4. Acting in body corporates best interest
- Keeping body corporate informed of developments body corporate's best interests
- 6. Ensuring employees comply with Act and code
- 7. Fraudulent or misleading conduct
- 8. Unconscionable conduct
- 9. Conflict of duty or interest
- 10. Goods and services to be supplied at competitive prices
- 11. Body corporate manager to demonstrate keeping of particular records



The Basics – Your Role

In Practice:

- 1. Advisor Legislative knowledge of procedural matters
- 2. Impartiality Don't get caught up in opposing opinions
- Act in best interests Its all about them
- 4. Guidance Help them through the minefield
- 5. Communication Keep them informed
- 6. Listen 2 ears 1 mouth
- 7. Honesty Tell the truth
- 8. Take accurate minutes Watch this space



Preparation – Where to start?

Step 1 – Go back to the beginning!

- 1. Last meeting action items
 - i. All actioned?
 - ii. What about carry over items?

Step 2 – Review what has happened since the last meeting!

- 1. Correspondence?
- 2. Reports:
 - Caretaking
 - ii. Financials including arrears and term deposits



Preparation – Where to start? Continued

Step 3 – Planning ahead

- 1. Compliance Status
 - i. Workplace Health and Safety Audit
 - ii. Fire Safety
 - iii. Quantity Surveying
 - iv. Others?
- 2. Contracts
 - i. Any expiring?
 - ii. Terms to be reviewed?
- 3. Next Meeting Date Proactive or reactive?





Preparation – The Unexpected

How do you prepare for the unexpected?

Answer: You can't!

So what can you prepare for?

Answer:

- 1. Building Issues Consider what may stem from the agenda items you already know about
- 2. Legislative Issues The Code of Conduct requires that you:

Must have a good working knowledge and understanding of the Act, including this code of conduct, relevant to the person's functions.





Preparation – The Unexpected Continued

Building Issues:

- 1. By-laws The 4 P's
- 2. Disputes Know the steps
- 3. Maintenance Read the Caretakers Report
- 4. Spending Know the Committee and Major spending limits
- 5. Funding Be familiar with provisions in the Sinking Fund Analysis





Preparation – The Unexpected Continued

Legislative Issues:

- 1. Usually relate to the building issues
- 2. Do your research
- 3. Be prepared to say:

"I need to review the issue and get back to you"



Preparation – The Unexpected Continued

Legislative Issues – Tips and Tricks!

- 1. Get familiar with where to find the applicable section of the Act or Module
 - i. Index
 - ii. Search words
 - iii. Dictionary
- 2. Know how to provide advice within the parameters of our role FILAC:
 - Facts Gather the facts
 - ii. Issue From these facts determine the issue
 - iii. Law Determine the legislation that applies to the issue
 - v. Apply Apply the legislation to the issue identified
 - v. Conclusion Your advice





Proxies at Committee level – Standard Module Part 2:

- 1. Must be a voting member to receive
- 2. Must be in the prescribed form
- 3. Can only hold one proxy at a time
- 4. Secretary or Treasurer can only appoint a proxy with approval
- 5. Cant be used if the member is present
- 6. Cant be used in a PBC
- 7. Cant be represented at more than 2 meetings in the same year
- 8. Cant use a contract to prevent proxy votes or give/receive a proxy
- 9. Special resolution can prohibit use specific or altogether





Can you ask someone to leave? – Standard Module Part 4 Division 2:

- 1. Non Voting Members
- 2. Non Committee Members





Can you ask someone to leave? – Non <u>Voting Committee Members (Must)</u>:

- Not be present for disputes about them;
- 2. Engagements of Body Corporate manager or service contractors;
- 3. Caretaking service contractors letting authorization;
- 4. Vote to decide if the non voting member can be present (contradictory);
- 5. Anything else lawfully decided





Can you ask someone to leave? – Non Committee Members (Must):

- 1. By-law Breach
- 2. Disputes including disputes with non voting members
- 3. Proceedings
- 4. Vote to decide if the non member can be present (contradictory)
- 5. Failing to comply with direction to only speak if invited (May)





Conflicts of interest (voting and non voting Committee Members)

- Must disclose direct or indirect if the interest <u>could</u> conflict performance of duties
- 2. Not vote on the matter if a voting member
- Must not exercise proxy vote if conflicted personally or by virtue of the proxy given

What is a conflict of interest? A matter that the person has a direct or indirectly interest.





Getting to the decision:

- 1. Have you ever been at a meeting where the Committee talk around in circles and don't get to a decision?
- 2. Without knowing what it is they are talking about how can they make a decision?
- 3. Your role is to provide guidance Hot Tip! FILAC





Recording accurate minutes:

Now that you have guided them to a decision – what do you do?

- Confirm the decision verbally
- 2. Ask questions if you aren't sure what they have decided
- 3. Record sufficient preliminary details so that the minute reader knows the background to the decision made
- 4. No need to write long winded preliminary details, verbatim records of discussion or lengthy resolutions less is more
- 5. What, where, when, how and who of decision no ambiguity





Summary

Remember what the meetings are for and your role – Its all about them!

The 5 P's – Prior Preparation Prevents Poor Performance

FILAC – Facts Issue Law Apply Conclusion

Record approval for the proxy given, the conflict of interest, abstain from voting, ask them to leave because of a dispute, confirm this is the decision then add the resolution to the minutes!

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Questions and Further Contact

For more information on this session please contact:

Name: Grant Mifsud

Archers the Strata Professionals

P: 07 3220 9400

E: grant.mifsud@abcm.com.au