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Corporate References

AccessPro

Solutions

"I would highly recommend AccessPro. They recently completed the resealing and repainting of our building complex's exterior, and their work exceeded our expectations. AccessPro's team was professional, skilled, and efficient in utilising rope access techniques. They demonstrated a strong commitment to safety and maintained a secure working environment throughout the project. The quality of their work was exceptional, resulting in a beautifully restored exterior. We were impressed by their attention to detail and the overall improvement in the appearance of our building complex. Working with AccessPro was a pleasure. Their team was responsive, friendly, and demonstrated a genuine dedication to customer satisfaction. Based on our experience, we will continue to rely on AccessPro for any future repair work and cleaning projects that require rope access. We highly recommend their services"

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Ben Melville | Building Manager - Chelsea Apartments

"Gold Coast Airports engaged AccessPro Solutions to complete a number of complex height safety projects throughout the entire airport facility.

The initial consultation with their height safety team, led by Manager Felipe, was extremely professional and it was evident their integrity and technical knowledge was of a high standard. They were quick to understand the challenging scope and planned meticulously to deliver our projects on time and within budget.

APS supplied a highly skilled and proficient team to complete the various elements of the scope which included inspections, anchor point, external ladder and roof top walkways installations, testing, certification and remedial works.

We would not hesitate in recommending Felipe and his team at AccessPro Solutions to any organisations who require a highly skilled and professional team to complete any heights safety work."

Daniel Peate | Terminal Maintenance and Baggage System Manager - Gold Coast Airport

"AccessPro Solutions were engaged by SHAPE to complete a variety of complex work scopes across a number of buildings throughout SE Queensland, including large scale projects such as the Griffith Uni Southport Campus and Star Casino. Their height safety and rope access teams, led by Manager Felipe, were very professional and highly experienced which was beneficial as a number of our projects had very technical height safety elements.

It was evident during the preliminary meeting with Felipe, that he had the specialist experience to complete the challenging scopes and successfully deliver our desired outcomes. Their level of professionalism and work ethic from the entire APS team was fantastic which resulted in all projects being completed on time and on budget. SHAPE will continue to use APS in the future and I would not hesitate in recommending them to anybody with height safety system or rope access requirements."

Morgan Wallace | Site Manager - SHAPE

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"AccessPro were approached to help our Body Corporate solve what appeared to be a very expensive repair and renovation problem according to a number of other experienced window companies. It seemed these other companies didn't want the work and put every excuse in front of us. After meetings and discussions with the AccessPro team, the work commenced and we are happy to say that the work was performed in a completely professional manner without any delays. We thank AccessPro for the success of this project at Baronnet Apartments, Surfers Paradise"

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Geoff Stephens | Manager - Baronnet Apartments

"AccessPro Solutions were engaged by us for various façade rectification repairs and repainting requirements at Ivy 95, Broadbeach. We found AccessPro Solutions staff from the early stages of engagement and procurement right through to project management and the completion of this project to be professional, transparent and very easy to work with. I have no hesitation in recommending Steve and AccessPro Solutions for any upcoming projects"

Myles Warlow | Site Foreman - Hutchinson Builders

"AccessPro Solutions were engaged by Artique Body Corporate in response to a complexed and complicated situation with the height safety system of the building several years ago. AccessPro Solutions height safety team came back to us with a very professional, cost-effective solution for the access component of our building's system. Due to their approach, transparency, and professionalism, we have engaged AccessPro Solutions for various rectification and remedial works. We have also contracted AccessPro to complete the window and façade cleaning requirements over the last few years. I have no hesitation in highly recommending AccessPro Solutions to any potential clients who require working at heights and rope access technicians"

Joshua Van Egdom | General Manager - Artique Resort

"The Body Corporate Committee engaged AccessPro Solutions to attend to large scale remedial rectification projects to various units' external windows and façade elements via industrial rope access. We found AccessPro Solutions very professional from initial site inspections, audit reporting and the communication and transparency throughout the project was open and fluent. What was a very complex and difficult situation for the Body Corporate and lot owners, AccessPro Solutions have repaired and solved these issues and we are very pleased with the outcome. I would not hesitate to recommend AccessPro Solutions for external façade and remedial repairs"

Daniel Kettle | Building Manager - Aurora Assets Management Group

"This letter is to acknowledge that AccessPro Solutions were awarded the tender to carry out concrete spalling repairs, external painting and external overflow pipe installation to our building. Their communication was excellent from the beginning of the project to completion. We were constantly kept up to date with their progress as at times there were 3 stages being carried out consecutively. We found AccessPro personnel extremely helpful and obliging with the time schedule given to them as we had many guests in during this period. We are extremely pleased with the professionalism and the manner in which this work was carried out. As Building Manager, we have no hesitation in recommending AccessPro and we will continue to use their services going forward"

Allan & Ann Jones | Building Managers - Pacific Surf Apartment

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"I am writing to provide reference that AccessPro Solutions were engaged by SHAPE Australia to complete the concrete spalling and rectification repairs at large well-known hotel project located in Surfers Paradise. The AccessPro team showed professionalism and vast industry experience repairing and repainting numerous concrete spalling repairs to soffits and external hobs of balconies through the façade. From the excavation process to the form work, pouring of concrete and finishing of the concrete repairs, we have been left satisfied that AccessPro demonstrated that all works complied with best industry practices and the works were completed in a professional manner. We have had dealings with AccessPro Solutions on projects of external façade repair projects throughout SEQ and Sydney over the last 2 years. I would not hesitate to recommend the AccessPro Solutions team for any external façade repair, maintenance and painting requirements"

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David Wood | Project Director - SHAPE Australia

"The Holmes & Collins team fulfil the role of Caretaker of the Body Corporate for Infinity Building, located in Portside Wharf in Hamilton with CTS of 36408. As the building manager and resident management rights owner at the Infinity building, 37 Harbour Road, Hamilton, this is to confirm that the building has recently been repainted and the residents and owners are very happy with the outcome. AccessPro had previously completed minor window wash and repair jobs using abseilers at the building. They were considered the best option when interviewing the major contractors because their proposal limited the amount of scaffolding required to complete the project. Their strategy to abseil in and use a boom to access other areas resulted in a substantial time and cost saving on the project. They were regularly on site and always happy to solve any unexpected issues or events that popped up during the course of the project. The building wash was completed with a very professional finish and both the Body Corporate and I are very happy with the expertise and professionalism shown. If you have any questions, or wish to speak with members of our Body Corporate Committee who helped manage the painting project on behalf of the residents, please contact the undersigned for further details"

Ben Collins | Director - Holmes & Collins Pty Ltd

"As Managers of One Apartments we have contracted AccessPro Solutions to clean all our external windows and balustrades. We have found them easy to work with, they are very professional in their work and if there are any issues, they are quite happy to rectify them in a timely manner. I would have no hesitation in recommending them"

Chris & Judy Nelson | Building Managers, One, The Esplanade

"I am writing this letter to recommend to you the excellent services provided by the AccessPro team. They painted the exterior of one of the buildings I manage, The Edwardian, 474 Upper Edward Street, Spring Hill. Dulux paints were used on this project. From initial proposal to completion, the Accesspro team displayed professionalism, technical competence and extreme care. The property was left clean and tidy on completion and the results were outstanding. The committee were extremely pleased. I am confident about the services of AccessPro Solutions and his team and I can surely recommend them"

George Ahlatis | Company Director - Roca Sales & Management

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"Bella Vista on Bunton engaged AccessPro Solutions (APS) to undertake a package of waterproofing and painting of the external façade of our complex. This work involved installation of new waterproofing to control joints (on all 8 levels), a complete external repaints and the replacement of nearly 200sqm of external tiles with a waterproof membrane. The primary method of delivering the solution was through abseiling techniques. APS was extremely easy to deal with at all stages of the program, which ran over 13 to 14 weeks. The initial timeline estimates for the job proved to be reasonably accurate. Their communication was good and their approach to residents was at all times courteous and considerate. The establishment of regular checkpoints proved an advantage and was welcomed by APS. Any issues that arose along the way were quickly dealt with and proactive solutions were quickly provided. The quality of the work has been to the Committee's satisfaction and APS' response to any defect matters identified during the program was dealt with professionally. The program has recently completed and AccessPro have worked well with the Committee to ensure any make good items (damage, breakages, etc. during the program) have been rectified at no cost to Bella Vista. The Committee would have no hesitation in recommending AccessPro Solutions to other Body Corporates as a quality provider of waterproofing and painting solutions"

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Stephen Spiller | Body Corporate Committee - Bella-Vista on Bunton CTS39046

"AccessPro helped us complete an installation project after another company assured us they could complete the task but simply didn't have the competency to do so. I would highly recommend AccessPro to anyone looking for a professional, reliable and competent height access company"

Byron Donnellon | Atlas Stainless Balustrade & Fabrications Pty Ltd

"We have contracted AccessPro Solutions to deliver a number of services, including window cleaning, building washdown and painting. They have always been professional and reliable and deliver a high level result every time. I would have no hesitation recommending them for any building maintenance jobs"

Graeme Carroll | Manager, Engineering & Operations Solutions QLD

"I have managed the Commercial Areas and Chaired the Body Corporates of The Mark & Monte Carlo Centres which consist of 118 Residential Units and 112 Commercial Tenancies, for the past 25 years. During this time, we have employed AccessPro Solutions to clean the buildings and carry out maintenance work using Rope Access. We find them easy to work with, professional in their approach to the task presented and response to any matters that may require prompt attention. Based on our past and present dealings with AccessPro Solutions, I would have no hesitation recommending them and the services they provide"

Trevor Park | Centre Manager - Hachma International

