



FCF

Leader in Fire, Electrical & Safety Compliance Services

Focused on Making Fire Compliance Easy

- ➔ Established Brand Since 2008
- ➔ Fully Licenced & Insured
- ➔ Locally Owned & Operated
- ➔ Industry Experts
- ➔ We Care About What We Do
- ➔ Hassle Free Service
- ➔ Providing Solutions
- ➔ One Stop Provider



WHY US



Latest Technology



5 Star Service



Focus On You



Work Together



Great People



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Who is your local Fire Protection Service Provider?

FCF Fire & Electrical is your local area Fire Protection Service Provider. A business owned and operated by Trish Begaud, surrounded by a team of fire industry professionals that are here to assist with your fire and safety compliance.

Our team spans across Brisbane, Gold Coast and surrounding regional areas, with providing quality service as the forefront of our ethos. Our team is knowledgeable and dedicated to customer satisfaction. Our goal is to simply make managing your fire compliance easy.

We employ locally and support local businesses as we passionately believe in helping fellow business owners in our region. We do this by purchasing from local suppliers, working closely with local community and networking groups and we enjoy what the region has to offer. Most importantly, we assist fellow businesses with meeting their fire compliance requirements by providing cost effective innovative solutions, with the best quality products and services.

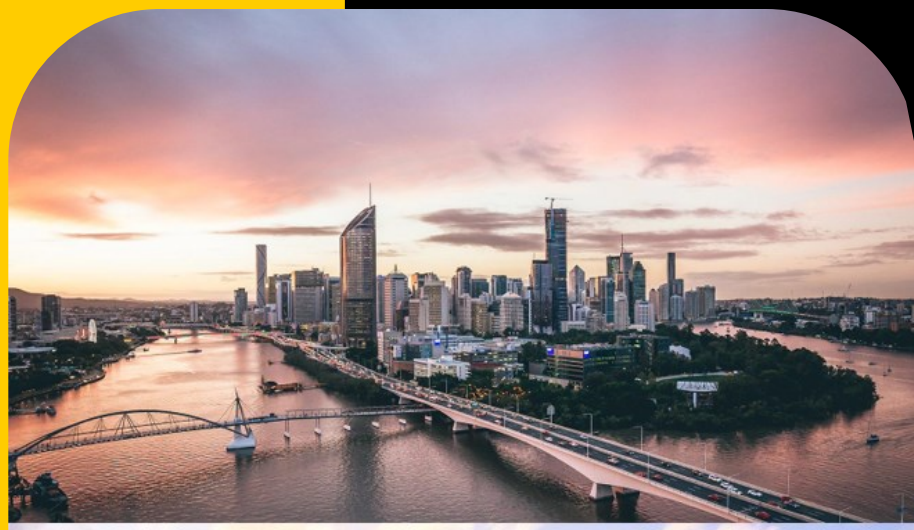
With our team of qualified licenced electricians, sprinkler fitters, service technicians and specialists in certification, installation, and routine maintenance, you can have confidence that FCF has the best people to take care of your fire systems.

We believe in being transparent by providing clear communication, detailed reporting and answering any questions our customers have, to ensure their understanding of the status of their fire systems compliance.

Our business has grown to produce a fantastic team of people with different cultures, lifestyles, and personalities. We have a strong team of likeminded professionals, that are always here to help and want to help each other and our customers.

Locations at:

- ➔ North Brisbane
- ➔ South Brisbane
- ➔ Ipswich
- ➔ Gold Coast
- ➔ Hinterland





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The FCF Team



Trish Begaud

Territory Manager & Fire Technician

Nominee Supervisor QBCC Licence 1196868

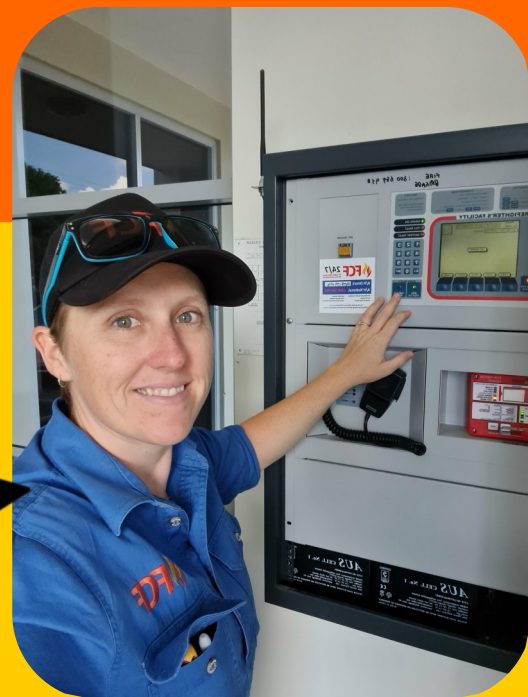
Contractor QBCC Licence 15219937

Born & bred Queenslander, I have been in the fire protection services sector since 2008.

I have seen and worked within many industries ranging from small retail to large mine sites. I have gained experience from various aspects of the fire protection trade, from getting dirty in the field, to staying mostly clean in the office managing a team of service technicians.

I most look forward to being able to help businesses get up to compliance and stay compliant. It can be frustrating managing your fire systems with so many regulations and standards and knowing what is right and wrong; that's where we can come in, take the stress away and map out your compliance plan to get it back on track and stay on track.

You will also see Trish in the field performing service work on Fire Protection Equipment





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The FCF Team



Jacob Foster

Fire Systems Consultant

Electrical Licence 60145

Master Cablers Licence A027385

FSA 31852

QBCC Licence 1128516



Andrew Nguyen

Electrician & Fire Technician

Electrical Licence 86898

QBCC Licence 15191199



Lee Bird

Fire Trainer

QBCC Licence 1194731

FSA 010326

Luke Feeney

Sprinkler Fitter

QBCC Licence PD54880

and we have partnered with industry experts in the below fields to offer a complete service:

- ➔ Fire Certifiers & Engineers
- ➔ Fire Door Specialists
- ➔ Special Hazard Systems
- ➔ Water Storage Tank Experts
- ➔ Leak Detection Specialists
- ➔ Emergency Planning & Block Plans



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Our Service Guarantees

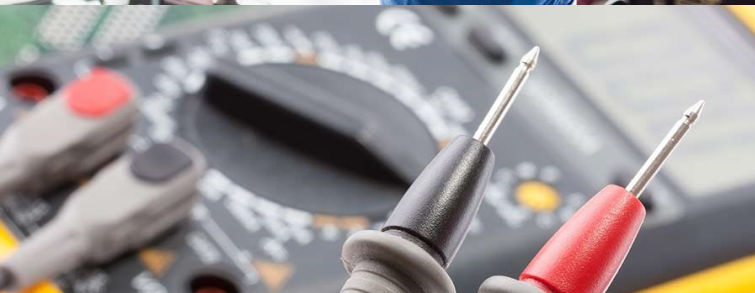
- ➔ Lifetime Warranty on all Workmanship
- ➔ Fire Year Warranty on Fire Extinguishers
- ➔ Backing of all Manufacturers Guarantees & Warranties
- ➔ Superior Service from our Technicians & Tradespeople

Our Commitment to Quality

FCF uses products that have been tried and tested in the field and reputable brands that meet Australian Standards. Along with this we have a company **Quality Management System Manual** and **Operations Manual** that all offices abide to.

Our exclusive **5 Year Warranty** on Fire Extinguishers & supported Manufacturer Warranties, enables us to offer our clients the best value for money for replacements and rectifications. Plus guaranteed replacements of items if not operating as intended during the warranty period.

Our **initial and ongoing training programs** for our office and field staff is a vital aspect of ensuring we provide consistent quality service and stay up to date with changes in legislation.





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Our Services

FCF have qualified licenced technicians and tradespeople to perform services including installation, inspection, testing & maintenance on the below items:

- Fire Detection & Alarms**
- Emergency Warning Systems**
- Smoke & Heat Alarms**
- Emergency Exit Lighting**
- Thermal Imaging**
- Residual Current Devices**
- Electrical Items**

- Fire & Smoke Doors**
- Sliding Fire Doors**
- Shutters**
- Dampers**
- Access Panels**
- Exit Doors**
- Paths of Egress**



- Sprinkler Systems**
- Deluge Systems**
- Fire Pumpsets**
- Above Ground Hydrants**
- Spring Hydrants**
- Fire Water Storage Tanks**
- Fire Hose Reels**

- Fire Extinguishers**
- Fire Blankets**
- Delivery Lay Flat Hoses**
- Emergency Evacuation Diagrams**
- Fire Warden Training**
- First Response Fire Training**
- First Aid Kits**



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Experience & Capabilities

FCF has the capacity and capability to provide Fire & Electrical Services excellence based on a demonstrated track record of delivery of contracts, involving multi-location & multi-purpose sites.

Our Technicians are fully qualified in all aspects of specialist Fire & Electrical work and have current licences for the safe operation of all necessary tools & equipment. We have a long-standing commitment to industry best practice as evidenced by our operations.

FCF has a combined 100+ Years' of experience in the Fire Protection Services Industry within the below sectors:

- ➔ **Federal Government**
- ➔ **State Government**
- ➔ **Local Government**
- ➔ **Commercial**
- ➔ **ASX Listed Companies**
- ➔ **Education**
- ➔ **Aged Care**

- ➔ **Retail**
- ➔ **Defence**
- ➔ **Marine**
- ➔ **Tourism & Leisure**
- ➔ **Strata & Real Estate**
- ➔ **industrial**
- ➔ **Mining**

Projects

FCF partakes in projects for Local & National clients, whether they be installations of new equipment and upgrades such as Fire Detection Systems. Replacements or refurbishments of equipment such as Fire Hydrant Systems and new installations or extensions of Sprinkler Systems. We can customise offers to suit all projects with our client needs in mind.





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Service Options

Service Contracts

We pride ourselves on providing Service Contracts that assist our clients in managing all servicing & maintenance requirements of multiple properties. We do this by including in our service contracts all routine services required to meet Building Fire Regulations 2008 and QLD Development Code MP6.1.

FCF usually provide annual, bi-annual, 3 yearly, 3 yearly + 2 or 5 yearly service contracts.

We offer options for our customers to ensure we have a service contract in place that best suits our clients' needs and allows FCF to conduct services as per legislated requirements.

We also provide our customers with a direct FCF contact to manage all servicing needs for normal and after hours. Our customers can rest easy while the work/servicing is being conducted, and the required documentation is provided upon completion of services.



5 Year Compliance Plan

Be Workplace Fire Compliant 24/7.

AS1851 revolves around Five-Year Cycles. FCF have created a compliance program by assessing your site requirements and assets.

The Compliance Plan is a map of the next five years for testing, replacements and 5/10/25 year overhauls on Fire Equipment.

The Benefits of this are:

- **Compliance 24/7**
- **No Out of Date Extinguishers**
- **Services are not hidden**
- **Knowledge of Costs**
- **Better Budgeting which can be broken down into monthly payments**
- **Less Staff time raising Purchase Orders**

Maintenance Works

FCF conduct routine service and maintenance works to ensure your systems comply to relevant Australian Standards, Codes and Legislation.

We have a focus on preventative maintenance to alleviate unwanted alarms or other issues that may arise to cause systems to malfunction.

Reactive Works

Have other work that's not routine? We can do that too.

Adhoc works that may be required such as attending site to isolate a system for building works or maybe replacing an extinguisher due to it being used. We can assist and reinstate systems back to normal.

Sales

FCF offer sales of products and equipment such as First Aid Kits and other fire & safety items needed to keep occupiers and premises safe.

Education

FCF has a wealth of knowledge and we are keen to help customers with their understanding in the industry as well.

See our resource website here: <https://fireregulations.com.au/>





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Customer Relationships

At FCF we believe that having a strong professional relationship with our customers encourages clients to stay with us long term. To do this we instil in our teams to be **honest and transparent**, with the strive to help with managing your fire compliance to make the sometimes-mammoth task a lot easier and importantly cost effective.

FCF has a national presence with offices located across Australia, but the key difference between us and the big corporate companies, is that we are all individually owned and operated. We take pride in our work and we care. We have the time and the commitment to provide the best service and solutions. **There is no middle management and no shareholders to satisfy.** Our customers are our focus.

Range of Customers Who Support FCF





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Testimonials

Trish from FCF Fire & Electrical is professional, reliable and an expert in her field. She has taken the time to really understand our business and have completed our fire equipment servicing & testing to a very high standard .

We are extremely happy with Trish from FCF and appreciate the support and direction that she has provided to us.

Claudia Scupin
Manager

Home Park Management Services

- ➔ Lewani Palms Resort
- ➔ Tweed Broadwater Village
- ➔ Riverside Home Park
- ➔ Kevmatt Properties

As a body corporate manager I have found Trish's attention to detail to be outstanding. She is never too busy to take on the intricate questions which owners sometimes have about their fire compliance obligations and I am comfortable that all of my schemes are up to date with servicing at a reasonable but certainly not exorbitant cost.

Joanne Bennett
Community Relationship Manager
Capitol Body Corporate Administration

- ➔ Various Sites located in Brisbane

Shout out to FCF Brisbane South.

We choose FCF as our preferred supplier to service many of our Queensland Offices. FCF Brisbane South are thorough, efficient, accommodating, professional and always friendly. It is wonderful to have one provider who can meet all our fire servicing and RCD testing needs.

Asset records are sent promptly and electronically for accurate record management. FCF provide relevant current advice based on up to date industry standards and guidelines. I highly recommend FCF - no job is too big or too small. Well priced for the great job they do and service they provide.

Natalie Grant
Business Support Officer
The BUSY Group

- ➔ Various Sites located in Brisbane & Gold Coast



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Diversity & Inclusion

Diversity means that a Workplace reflects a variety of Races & Religions and includes a good mix of Male & Female Workers. Inclusion is the second half of Diversity that makes sure all employees of FCF are full team members and feel that their contributions are valued and heard.



Inclusion isn't just good public relations; it benefits the company significantly. Employees who feel valued and heard, are more productive, more likely to show initiative, and contribute to ideas which benefit the company as a whole, because they feel invested in the company and the work that they do.

FCF places a high degree of focus on Diversity and Inclusion, as each role within the company is valuable to the growth and strengthening of the company. The relationships that each member creates with our clients, suppliers and contractors, are greatly beneficial in many ways.

Different people see problems from different angles, so having a variety of staff from different backgrounds, beliefs and genders can offer unique approaches to problem-solving ideas and brain-storming sessions.

FCF have also sourced the services of a contractor to supply us with an Indigenous Designed Vehicle Wrap for one of our vehicles, to showcase the artwork that has been around for many years and will set us apart from anyone else within the Fire Industry. Find our more here: <https://indigenousfireservices.com.au/>

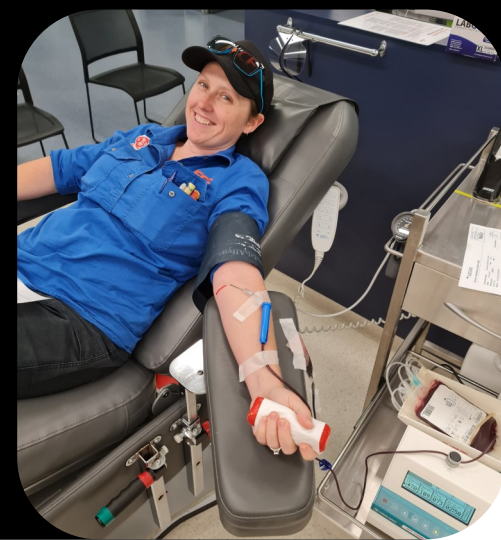
Embracing Business & Community



We operate in Brisbane, Gold Coast and the surrounding regional areas. With this, we aim to support fellow local businesses as we would want local businesses to support us. FCF is a group of small businesses which have team members and families that live, work, and enjoy our local communities.

FCF is involved with local Chamber of Commerce to have the privilege of meeting other business owners and operators.

FCF supports local community sports with sponsorships or free fire safety services to help local clubs focus on what they do best and we can handle the fire compliance. FCF also has a commitment to donating blood to Australian Red Cross to support those in need and hopefully we save some lives. You never know... we might need it ourselves one day!





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Customer Service Hub

Whilst you have direct contact with your local Territory Manager during normal and after hours, FCF has implemented a call hub so if for any reason your call is unable to be answered by the local office, the operators of the Customer Service Hub will be able to take your call and action as necessary .

We are available 24 Hours a day, 7 Days a week.

The Customer Service Hub is in place to ensure easy & immediate response to customer calls. We use the latest technology in telephone systems, which ensures that your call is answered as promptly as possible.

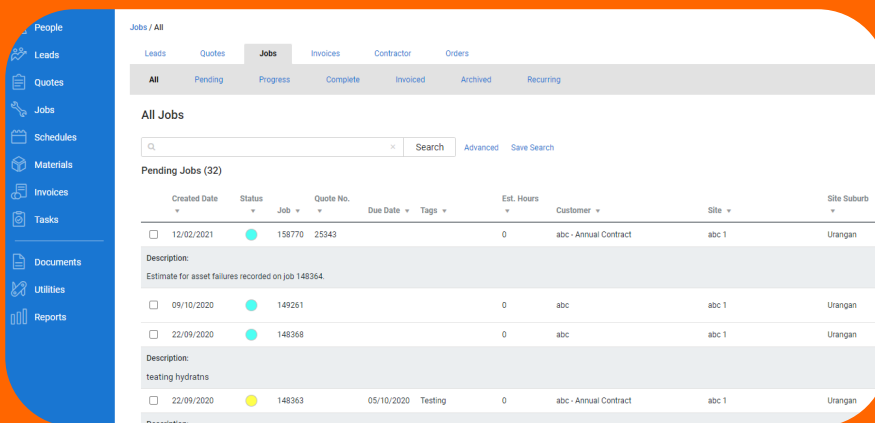
Our Process

After the successful completion of a project, or ongoing maintenance of a premises, our technician's complete all routine testing, maintenance, repairs and installation of works on a Tablet Device or Mobile Phone via our Customised Software application.

Information is then communicated in real time and technicians can document all results, update any asset data and provide quotations for defect rectifications on the spot, if required. The system enables our workforce to be super-efficient; ensuring our clients receive quality reporting and reliable services, whilst meeting compliance requirements.

Our Technology

Our teams use state of the art equipment and the latest technology that is protected with multiple locations of backup security and secure cloud access to data. Mobile Phones and Tablet Devices allow our staff to access FCF's online network from anywhere in Australia; allowing our staff to obtain important company documentation, such as Australian Standards on the go, to best assist our customers. Our offices have real time access to quotes and job status, can manage customer accounts, with instant access to detailed maintenance history and records which are always available upon request by customers and the Fire Brigade. We are proud of the systems and procedures developed by our team and software partner to provide the best technology to our customers.





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Reporting & Documentation

All reports, data & certificates are of an Electronic Format and emailed to our clients selected as Primary Recipients; ensuring the right person gets the right information every time. Contact information can be easily updated if need be also.

All documentation is emailed to the client upon completion of works and invoicing, along with any quotes for defect rectification. All documentation & reports are secure and available for clients and Fire Brigade upon request.

Fire & Electrical - Training
 Victory East St
 Urangan QLD 4655
 Ph: 1300 323 753 Fax: 07 4197 1917
 ABN 80 129 589 297

Asset Record - Job No. 120266
 abc 1
 23 smith street
 Urangan QLD 4655

Inspection Date: 21/10/2019
 Contact: joe jones
 Phone: 0000000

| Asset Register - Fire Extinguisher - AS1851-2012 | | | | | | | | | | |
|--|---------------|-----------------|------|----------|--------|---------|------------|---------|-------------|--|
| Asset ID | FCFAssetID | Location | Type | Capacity | Rating | DOM/HT | Date | Service | Pass / Fail | |
| 190416 | 9341694250694 | Workshop Entry | ABE | 4.5kg | 4A80BE | 03/2019 | 21/10/2019 | Annual | Pass | |
| 190417 | | Workshop Middle | ABE | 4.5kg | 4A80BE | 03/2019 | 21/10/2019 | Annual | Pass | |
| 190418 | | Workshop Middle | ABE | 4.5kg | 4A80BE | 03/2019 | 21/10/2019 | Annual | Pass | |
| 190419 | | Workshop Exit | ABE | 4.5kg | 4A80BE | 03/2019 | 21/10/2019 | Annual | Pass | |
| 190106 | | Entry | ABE | 4.5kg | 4A80BE | 03/2019 | 21/10/2019 | Annual | Pass | |
| 190107 | | Halfway Exit | ABE | 2.5kg | 3A80BE | 03/2019 | 21/10/2019 | Annual | Pass | |
| 177929 | 0000001 | Hall | ABE | 1.0kg | 1A10BE | 9/2017 | 21/10/2019 | Annual | Pass | |
| 140394 | | Front entrance | ABE | 4.5kg | 4A80BE | 08/17 | 21/10/2019 | Annual | Pass | |
| 140397 | 3 | Back Door | ABE | 4.5kg | 4A80BE | 08/17 | 21/10/2019 | Annual | Fail | |

Failure Points
 Extinguisher is undercharged - AS1851
 Recommendation:
 * Replace Extinguisher

| Asset Register - Emergency Exit Lighting - AS2293.2-1995 | | | | | | | | | | |
|--|------------|----------------|------------|--------------|------------|---------|-------------|--|--|--|
| Asset ID | FCFAssetID | Location | Type | Manufacturer | Date | Service | Pass / Fail | | | |
| 140396 | 2 | Front entrance | Exit light | | 21/10/2019 | Annual | Pass | | | |

| Asset Register - Fire Hose Reel - AS1851-2012 | | | | | | | | | | |
|---|------------|----------|------|--------|-----|--------------|------------|---------|-------------|--|
| Asset ID | FCFAssetID | Location | Size | Length | DOM | Manufacturer | Date | Service | Pass / Fail | |
| 152079 | | test 1 | 19mm | 36m | | | 21/10/2019 | Annual | Pass | |
| 152080 | | test 2 | 19mm | 36m | | | 21/10/2019 | Annual | Pass | |
| 152081 | | test 3 | 19mm | 36m | | | 21/10/2019 | Annual | Pass | |

| Asset Register - Fire Pumpset (Diesel) - AS1851-2012 | | | | | | | | | | |
|--|------------|----------|--------------|----------|--------------|--------------|------------|---------|-------------|--|
| Asset ID | FCFAssetID | Location | Manufacturer | Capacity | Install Date | Battery Size | Date | Service | Pass / Fail | |
| 143 | | iba | iba | iba | | iba | 21/10/2019 | Annual | Pass | |

FCF provides Asset Records and Certificates for all Routine Services, Repairs and Installations as necessary by Australian Standards and State Legislative requirements.

Logbook Documentation, Customer Specific Documentation and Safety Related Paperwork are always thoroughly completed and held securely via Hard Copy and Electronic PDF.

Online Customer Portal

Enjoy access to your very own Customer Portal to view Jobs, Quotes, Invoices and Asset Related Information, plus history of Site Services.

Simply log in on a Web Browser to have visibility of your Account, Users, Site Listings and Assets.

FCF provides transparency, with online access to Jobs in Progress, Quotes that can be viewed for acceptance, Invoices that can be paid, Reports for Asset Test History, plus the ability to **Book a Job** or **Request a Quote** for FCF to action.

The image shows a login form for the FCF Online Customer Portal. It features the FCF logo at the top left. Below the logo, there are two input fields: 'Username' and 'Password'. To the right of the 'Password' field is an orange 'Login' button. Below the input fields, there is a link that says 'I've forgotten my password'. At the bottom of the form, there is a small text line: 'By logging into this software you are agreeing to the licence agreement [shown here](#)'.



FCF Leader in Fire, Electrical & Safety Compliance Services

Logbooks

We have created & implemented our own FCF Fire Systems Logbooks, specifically designed with extended life, to suit client's buildings, instead of generic documents. See Examples below:

FCF
FIRE DETECTION & ALARM SYSTEMS
LOG BOOK
1300 323 753
www.fcfnational.com.au

Site Details: _____
Address: _____
Start Date: _____

00001 to 00012

FREE, LOCALLY OWNED, ELECTRICAL, COMPLIANCE & SAFETY

FCF SERVICING ALL AREAS WITHIN YOUR STATE OFFICES IN REGIONAL AREAS
FCF Support Office: 1300 323 753
DOCKET NO. 00012

Fire Detection & Alarm Systems Test Record
Section 7 of AS1852:2012

Site Address: _____
Site Name: _____
Site Type: _____

Table with columns: No. of Points, Description, Test Date, Test Result, Remarks.

Additional Details and Remarks: _____

FCF
EMERGENCY & EXIT LIGHTING
LOG BOOK
1300 323 753
www.fcfnational.com.au

Site Details: _____
Address: _____
Start Date: _____

00001 to 00010

FREE, LOCALLY OWNED, ELECTRICAL, COMPLIANCE & SAFETY

FCF SERVICING ALL AREAS WITHIN YOUR STATE OFFICES IN REGIONAL AREAS
FCF Support Office: 1300 323 753
DOCKET NO. 00001

Emergency Lighting Test Record
AS1221 Part 2 of 2015

Site Address: _____
Site Name: _____
Site Type: _____

Table with columns: Day, Time, Location, Test Result, Remarks.

Additional Details and Remarks: _____

FCF
AUTOMATIC FIRE SPRINKLER SYSTEMS
WET PIPE LOG BOOK
1300 323 753
www.fcfnational.com.au

Site Details: _____
Address: _____
Start Date: _____

00001 to 00012

FREE, LOCALLY OWNED, ELECTRICAL, COMPLIANCE & SAFETY

FCF SERVICING ALL AREAS WITHIN YOUR STATE OFFICES IN REGIONAL AREAS
FCF Support Office: 1300 323 753
DOCKET NO. 00001

Automatic Sprinkler Fire Systems
Wet Pipe Test Record
Section 7 of AS1852:2012

Site Address: _____
Site Name: _____
Site Type: _____

Table with columns: No. of Points, Description, Test Date, Test Result, Remarks.

Additional Details and Remarks: _____

FCF
FIRE HYDRANT SYSTEMS
LOG BOOK
1300 323 753
www.fcfnational.com.au

Site Details: _____
Address: _____
Start Date: _____

00001 to 00005

FREE, LOCALLY OWNED, ELECTRICAL, COMPLIANCE & SAFETY

FCF SERVICING ALL AREAS WITHIN YOUR STATE OFFICES IN REGIONAL AREAS
FCF Support Office: 1300 323 753
DOCKET NO. 00001

Fire Hydrant Test Record
Section 7 of AS1852:2012

Site Address: _____
Site Name: _____
Site Type: _____

Table with columns: No. of Points, Description, Test Date, Test Result, Remarks.

Additional Details and Remarks: _____

FCF
AUTOMATIC FIRE SYSTEMS LOG BOOK
FIRE PUMP SET (SHOULD INCLUDE HOSE REEL AND PRESSURE MAINTENANCE/JACKING PUMP SET)
1300 323 753
www.fcfnational.com.au

Site Details: _____
Address: _____
Start Date: _____

00001 to 00012

FREE, LOCALLY OWNED, ELECTRICAL, COMPLIANCE & SAFETY

FCF SERVICING ALL AREAS WITHIN YOUR STATE OFFICES IN REGIONAL AREAS
FCF Support Office: 1300 323 753
DOCKET NO. 00001

Automatic Fire Systems Fire Pump Set (SHOULD INCLUDE HOSE REEL AND PRESSURE MAINTENANCE/JACKING PUMP SET)
Test Record
Section 7 of AS1852:2012

Site Address: _____
Site Name: _____
Site Type: _____

Table with columns: No. of Points, Description, Test Date, Test Result, Remarks.

Additional Details and Remarks: _____

FCF
FIRE DOOR LOG BOOK
1300 323 753
www.fcfnational.com.au

Site Details: _____
Address: _____
Start Date: _____

00001 to 00010

FREE, LOCALLY OWNED, ELECTRICAL, COMPLIANCE & SAFETY

FCF SERVICING ALL AREAS WITHIN YOUR STATE OFFICES IN REGIONAL AREAS
FCF Support Office: 1300 323 753
DOCKET NO. 00001

Fire Door Test Record
Section 7 of AS1852:2012

Site Address: _____
Site Name: _____
Site Type: _____

Table with columns: Day, Time, Location, Test Result, Remarks.

Additional Details and Remarks: _____




Leader in Fire, Electrical & Safety Compliance Services

Workplace Health & Safety

FCF have a Workplace Health & Safety Manual that has been created and a plan has been implemented that applies to all sites and offices of FCF, and any site under management by the Company, along with any project involving its workers.

We have developed and implemented a structured Health & Safety Management System to meet our Obligations and Legislative Requirements as per AS1851. This also assists to achieve a consistently high standard of Safety Performance.

The purpose of this system is to establish and maintain the effective management of WHS. It is designed to provide compliance with all WHS Legislative requirements and promote excellence in Work Health & Safety Management through a process of continual improvement.

 **SAFE WORK METHOD STATEMENT**

FCF - Fire and Electrical Safe Work Method Statement (SWMS)

ABN: _____ Phone: _____
Address _____ Fax: _____
P.O Box _____ Email: _____

Project: _____ Project No: _____
SWMS No: _____ Work Activity: _____

All persons involved in the works must have the SWMS explained and COMMUNICATED to them prior to start of works.

SWMS DETAILS

Brief Description of Work Activity: _____

Location: Work Area _____ Date: _____

Date to be Reviewed: _____

Personnel Responsible for Monitoring this Activity: _____

Codes of Practice / Standards Consulted: _____
These must be complied with.

Plant and Equipment Required for this Activity: _____

Details of Maintenance Checks Required for this Activity: _____

Materials Used: _____

MSDS Required? (Yes / No) _____

Personnel Qualifications Required for this Activity: _____
Relevant state certification for task has been undertaken or plant being operated

FCF - Fire and Electrical
Safe Work Method Statement (SWMS)



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Leader in Fire, Electrical & Safety Compliance Services

Focused on Making Fire Compliance Easy



FCF Brisbane & Gold Coast Contact Information

Landline: 07 3569 2835
 Mobile: 0408 159 074
 Postal: PO Box 932, Beenleigh QLD 4207
 Email: trish.b@fcfnational.com.au
 Website: <https://fireservicesbrisbane.com.au/>
 Facebook: <https://www.facebook.com/fcbrisbanegoldcoast>

National FCF Support Office Contact Information

National Number: 1300 323 753
 Customer Service Hub: hub@fcfnational.com.au
 Support Office: support@fcfnational.com.au
 Website: www.fcfnational.com.au
 Facebook: www.facebook.com/fcfnational
 Online Fire Training: www.firetrainingonline.fcfnational.com.au
 Evacuation Diagram Website: <https://fireevacdiagrams.fcfnational.com.au>

Industry Associations



FRANCHISE COUNCIL OF AUSTRALIA