

Capability Statement



Ben Johnson - Founder and Managing Director

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BUSINESS OVERVIEW

At BDJ Electrical, we provide high-quality electrical installation, maintenance and service for commercial and residential clients across South-East Queensland. We partner with builders, developers, strata managers, industrial maintenance managers and operations managers, engaging in mid- to large-sized electrical and communications projects.

Established in 2016 by managing director, Ben Johnson, our company has developed a team of highly-qualified electricians to provide a

broad range of services and skills. We will plan, implement and successfully deliver a suitable solution to achieve your desired outcome.

With all projects, workplace health and safety is our priority. Our team consistently delivers the services required with caution and care.

Valuing continuous improvement, we prioritise professional development and training for all team members. With a solutions-driven approach, we believe every client's feedback is an opportunity

for BDJ Electrical to strive for ongoing improvement.

Our team is committed to meeting and exceeding your electrical, data and telecommunications requirements. We will confidently deliver every project with technical expertise and a level of customer service that is second to none.

MISSION

We are committed to providing our clients with sustainable and robust electrical and communication solutions by implementing best practices for quality, safety, and environmental protection for their homes and businesses while delivering a solid return on investment.

VISION

To continue building our reputation as an industry leader through hard work, perseverance, and dedication to produce the best-desired outcome for our clients.

INTEGRITY:

We value open and honest communication with our clients, peers and colleagues, and take accountability to deliver on what we promise.

EFFICIENCY:

Wherever possible, we maintain continuity of technicians for the same clients to minimise or eliminate call-backs and disruptions.

QUALITY OF SERVICE:

Our team consistently strive to meet and exceed our client's requirements while acting with courtesy, respect and professionalism.

CONTINUOUS IMPROVEMENT:

All BDJ Electrical, team members participate in regular training and are encouraged to maintain a positive, solutions-focused working environment. We value mutual respect in all our communication and welcome constructive feedback.

PROFESSIONALISM:

Our company values presentation, professionalism and business etiquette. Team members must keep work areas tidy and respect other people's workplaces and surroundings. Company vehicles and equipment are also to be regularly maintained and kept clean.

OUR
COMPANY
VALUES



SERVICES WE PROVIDE

We will meet your maintenance and service requirements for electrical and communications on your commercial or corporate premises through our wide range of services, delivered with expertise and excellence.

Office, Retail and Medical Fit Outs

- Electrical and general power
- Light and power distribution boards
- General lighting
- "Smart" lighting systems, (organic response, DALI, C-Bus)
- Exit and emergency lighting

- Network, data and communications
- Meeting and boardroom AV
- Body protected areas
- UPS (uninterrupted power supply) systems

Maintenance

- Switchboard inspections
- Thermal imaging
- RCD testing
- Area lighting and function checks
- Programmed lamp changeovers
- Exit and emergency lighting testing
- Test & Tag

- UPS servicing
- Smoke alarm testing

Service

- Emergency call out
- Fault diagnosis and rectifications
- Make safes
- Unplanned repairs
- Shift coverage
- Sub-contracting



CORE COMPETENCIES - SKILLS, TRAINING, QUALIFICATIONS, ACCREDITATION

The following certifications, technical qualifications and licenses highlight BDJ Electrical's industry experience, skill and experience in commercial and residential electrical installation and maintenance projects:

- Certificate III in Electrotechnology, Electrical Fitter Mechanics
- Certificate III in Communications - Voice and

Data

- Certificate IV in Instrumentation and Hazardous Areas
- Air Conditioning
- Queensland Electrical Contractors Licence No. 80614
- Australian Communications and Media Authority (ACMA) Radiocommunication License
- Australian Cabling Registration Service (ACRS) License

WHS COMPLIANCE, POLICY AND PROCEDURES

At BDJ Electrical, we prioritise a safe and healthy work environment for our team members, clients, other trades on-site and the local community.

In our efforts to minimise risk in all aspects of our business, the BDJ Electrical team are committed to Health & Safety management activities which include:

- Ensuring our full compliance with all applicable government legislation and industry-related regulations
- Maintaining current knowledge of industry standards, codes of practice and all relevant and most recent guidelines
- Setting measurable and achievable targets to ensure continuous improvement for a safe workplace and environment
- Confirming all team members are aware of their WHS obligations and responsibilities by clearly communicating our company's WHS policies and objectives
- Proactively measuring our company's performance against these objectives
- Providing training for our staff to ensure WHS practices are at the forefront of all business and workplace conduct
- Collaborating with our clients and suppliers to adhere to best practice Health & Safety standards
- Regularly review our company policy and adopt a forward-looking view on future businesses, considering the possible Health & Safety consequences

Standard Operating Procedure (SOP)

Our Standard Operating Procedures provide our employees with detailed guidelines to complete jobs efficiently and diligently. The document also covers responsibilities and practices to meet our company's set standard for quality and level of service. Our procedures also strictly prohibit drugs, alcohol and unrelated mobile phone use during work and at on-site locations.

Inspection Test Reporting System (ITRS)

All BDJ Electrical, jobs are documented and include detailed information of our team's activities and work performance. These records are digitally stored in our cloud network for up to 5 years, ensuring our organisa-

tion consistently maintains industry compliance.

Safety is our highest priority. Before commencing a job, our electricians take full ownership of their tasks and are required to complete a Safe Work Method Statement (SWMS) and pre-start risk assessments. Our team will address and rectify all hazards and risks within the immediate and surrounding work environment before commencing or resuming work.



MAJOR CLIENT LIST

- OPD Developers Pty Ltd
- Uneek Solutions Pty Ltd
- Samsung
- Mazda
- Dreamworld
- Integria Healthcare
- Maxiserv
- Corporate House
- Aruma Services
- Teys Australia
- SafeFood QLD

GEOGRAPHIC AREA OF OPERATION

Maxiserv Corporate House
Aruma Services Teys Australia
SafeFood QLD

We provide quality electrical solutions throughout South-East Queensland, including Logan City, Brisbane, Ipswich, the Gold Coast, Caboolture and Moreton Bay region. Our team are also avail-

able to travel beyond these areas to meet specific project requests and other specialised jobs such as shut down procedures.

CLIENT TRACK RECORD

Following is a sample of projects we have recently completed on behalf of our clients.

We invite you to contact us for further details or to learn about our other projects.

PROJECT 1:

CLIENT	Uneek Solutions for Volvo Group Australia
SCOPE OF WORK	GTO Office Refurbishment
CHALLENGES	<p>Due to the COVID-19 Omicron outbreak throughout South-East Queensland, our project faced an urgent deadline while dealing with delayed delivery lead times for necessary light fixtures. It was crucial to communicate efficiently with all project stakeholders. Our responsibilities included coordinating power shutdowns, installing and commissioning our client's network and ensuring complete workplace safety for all involved.</p> <p>Our team were required to work cautiously within segregated areas, limiting our movements across the project site. Daily RAT testing was also mandatory to keep all team members safe.</p>
HOW WE OVERCAME THE CHALLENGE	<p>With meticulous planning, our team implemented a successful procurement strategy. We set a structured framework for work activities, minimising the impact and disruption on daily business operations and the permanent staff.</p>
OUTCOME/S FOR OUR CLIENT	<p>We successfully delivered a high-quality project within a shortened timeframe. Sophisticated features of the project included:</p> <ul style="list-style-type: none"> • Systemax Gigaspeed network cabling and infrastructure with 25-year installation warranty • An Organic Response lighting system, providing the client with complete visibility through IOT of presence, individual fixture and whole installation energy consumption • Adjustable light output and daylight harvesting via an online portal

LEGO DREAMWOLD STORE



GTO OFFICE



PROJECT 2:

CLIENT	Lego Australia
SCOPE OF WORK	Lego Dreamworld Store Refurbishment
CHALLENGES	<p>As most services on the site required concrete slab chasing, there was limited access to specific work areas. The large project was designated with an extremely tight timeframe. Also, our team were required to collaborate with multiple stakeholders and trades who were involved with other various tasks.</p> <p>With the site near a live theme park and a busy retail area, it was essential to complete our work with minimal disruption to the public and employees. Government mandates also required COVID-19 vaccinations for all team members, which required additional time and resources away from the project.</p>
HOW WE OVERCAME THE CHALLENGE	<p>We successfully coordinated our service installations with efficient project management, avoiding crossovers and disruption with other stakeholders. We were flexible and adaptable in addressing the client's request to work before their opening hours. Our team efficiently arranged deliveries and mandatory COVID-19 isolation procedures around our client's schedule, to ensure minimal disruption. Our staff members were also fully vaccinated before working on the project, as per government regulations.</p>
OUTCOME/S FOR OUR CLIENT	<p>Our team completed the project of the new concept store within the designated timeframe and in time for the holiday season. Despite the restrictions and limitations caused by the global pandemic, we successfully delivered the highest quality materials, meeting the clients' global corporate standards. This project reflects BDJ Electrical's proven capabilities in partnering with worldwide brands such as LEGO.</p>

KEY TEAM MEMBERS

Ben Johnson – Founder and Managing Director

Since becoming a licensed electrician in 2004, Ben has developed a wealth of knowledge and experience in the residential and commercial electrical and communications industry. His qualifications include a Certificate III in Electrotechnology, Certificate III in Communication and Certificate IV in Instrumentation and Hazardous Areas.

Ben founded BDJ Electrical with a mission to offer excellence in a wide range of quality electrical and communication services across all fields. As managing director of BDJ Electrical, Ben oversees all projects and jobs, with a strong focus on client engagement. He is also responsible for estimating jobs and preparing quotes.

Ben is always willing to share his professional advice, based on his comprehensive industry

experience and knowledge. He works closely with clients, providing the relevant information and background to ensure they make an informed decision for their electrical needs and requirements. He consistently strives to achieve the best possible outcome on every project.

With a passion for professional development and training, Ben is the driving force behind our team's commitment to exceeding our clients' requirements. He enjoys seeing our customers happy and how they appreciate the results, we achieve for them.

Devin Lowe – Licensed Electrician

Devin achieved his license as an electrician in 2004. Since then, he has gained extensive industry experience in the installation and commissioning of electrical and data systems.

Devin provides maintenance and service for our corporate, commercial and retail clients, supporting them with professional advice and expertise. He is committed to providing a consistently high

standard of service to meet the client's requirements for data, power and lighting.

Aside from an electrician's license, Devin has obtained his Open Cable Licenses in fibre, structural and coax cables. He also holds a Certificate III in Electronics and Communications.

Cody Lowe – Electrician Technician

Cody began his career 2011 as a school-based apprentice. By the time he graduated with his Year 12 High School certificate, Cody quickly gained his work credentials as a licensed electrician.

Cody manages significant, large projects at BDJ Electrical, including office fit outs and commercial projects. His specialised electrical and telecommunication skills are instrumental in planning and designing the best solution for his clients. Cody strives to ensure our customers are happy by providing timely and efficient service, especially for their on-site maintenance needs.

Cody holds a Certificate III in Electrotechnology and a Certificate III in Communications.



INSURANCE DETAILS

Public Liability Insurance is held to the value of \$20,000,000
Company: CGU
Policy No: 15T4586749

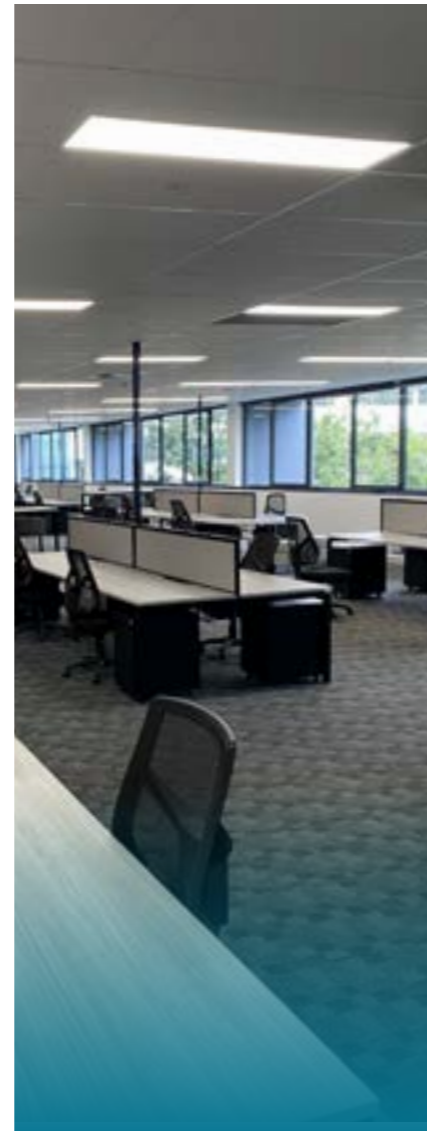
WorkCover – WorkSafe Queensland

Covered for employer's liability under the Workers' Compensation and Rehabilitation Act 2014.

Policy number: WAD170320014
Insurance Type: Accident Insurance Policy
Employer Name: BDJ Electrical Pty Ltd ATF BDJ Group Trust

PROFESSIONAL ASSOCIATIONS AND MEMBERSHIPS

BDJ Electrical is a proud member of the National Electrical and Communications Association (NECA), Australia's peak industry body representing the interests of the electrical and communications contracting industry.



CLIENT TESTIMONIALS

"We have been using BDJ Electrical to service and maintain our electrical and communication assets for the past 4 years and have always been completely satisfied with their performance. They do an excellent job, are always punctual, and communicate well.

We have also engaged them for installation and small project works, such as new lighting installations, office power and data fit outs. They work to a high standard, and always see the task at hand through to completion."

Craig Smith, Director, Maxiserv Pty Ltd

"We have found BDJ Electrical to be professional and capable of delivering consistently. The services they provide are always delivered in a timely manner and to a high standard.

We have no hesitation in recommending BDJ Electrical as a reliable, efficient and cost-effective electrical contractor."

Rob Fyfe, Development Manager, OPD Developers Pty Ltd

CUSTOMER SERVICE PHILOSOPHY

At BDJ Electrical, we are a customer-driven company maintaining long-term client relationships.

Our team prioritises excellence of service that is dependable and prompt. We value open communication with our customers, taking time necessary to provide our clients with relevant information and education for every job. BDJ Electrical team members are committed to achieving full customer satisfaction.

We value client feedback, paying close attention to specific concerns to reach a swift resolution. BDJ Electrical provides emergency callouts in our service contracts with a 2 hour response time.





We welcome your enquiry about our offerings in electrical installation, maintenance and service.
Please do not hesitate to contact Ben Johnson at BDJ Electrical
on 1800 943 434 or email at info@bdjelectrical.com.au