

Company Profile

General Business Overview

One & Only Locksmiths has been established as a locksmith company servicing both NSW and VIC. Employing over 15 employees in total we are constantly looking to grow our brand and improve on our customers experience when using our services.

Company Strategy

- ✓ **Purpose** To be a leader in the locksmith industry by providing enhanced services, relationships and customer experiences.
- ✓ Vision Our vision gives us a sense of direction and destination. It captures our aspiration of being the best in everything we do. It is the basis for what we all stand for as a company.
- ✓ Core Values To provide quality services that exceeds the expectations of our esteemed customers. We inherit honesty, integrity and business ethics into all aspects of our business functioning.
- ✓ **Goals** To build a good reputation in the field and become a key player in the industry.

Scope of Works

- ✓ Rekeying Locks.
- ✓ Lockout Service.
- ✓ Door Closer Installation & Repairs.
- ✓ Safe Installations.
- ✓ Make Safes.
- ✓ Restricted Key Systems.

- ✓ Domestic & Commercial Lock Installations.
- ✓ Domestic & Commercial Lock Repairs.
- ✓ Government Security Services.
- ✓ ... + Much More.



One & Only Locksmiths Pty Ltd ABN: 92 609 041 161

ONE DONLY LOCKSMITHS

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Certificates and Registrations

- ✓ CM3 Registered.
- ✓ Rapid Contractor Registered.
- ✓ EBIX Trades Monitor Accredited.
- ✓ Working with Children Check Approved.
- ✓ Locksmiths Guild Australia Approved & Member.
- ✓ All Employees Are IAG Customer Experience Certified.
- ✓ All Employees Have White Cards.
- ✓ All Employees Have Police Checks.





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Client Experience

Sherwin Landrito – V by Crown

I have used One & Only Locksmiths a number of occasions, and they provide us the most competitive quote, cost effective solution, prompt service.



Tiffany Watson – Operations Manager

We have been using One & Only Locksmiths nationally for quite some time due to their superior service offered. The quality of workmanship, communication and turnaround time is second to none.



Scott Tomsett – National Facilities Manager

I have been using One & Only Locksmiths now for the past 2 years for all Fit N Fast Health Clubs and I have found their service to be first class they always turn up when they say they are going to turn up and their work is great never had an issue! They actually continue to exceed our expectation on work quality and pricing which is very refreshing these days. I

would recommend One & Only Locksmiths to anyone who wants great service and great pricing.



Michael Wood – Owner

Camperdown Fitness one of Sydney's largest privately-owned gyms has been using One and Only Locksmiths for just on 10 Years. Dean, Toby and the crew are amazing, there always reliable, efficient and excellent value for money We are looking forward to having the boys

involved in our new 3300SQM facility we are building in Camperdown plus also continuing our great relationship for the next 10 years.





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Melbourne: 0420 102 025 info@oolocksmiths.com.au



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Peter Shepherd – Owner

We us One & Only Locksmiths at HATAMOTO due to their great service, professionalism & continually exceeding our expectations. Thank you One & Only.

Damian Kennedy – Sales Executive

The team at One and Only Locksmiths have always been more than helpful in difficult situations and their service and knowledge in the trade is second to none. They are quick to assess all locksmith issues and can resolve these with expertise in a timely and cost-effective

manner. Would highly recommend Dean and Toby and the team from One and Only Locksmiths.



Building better business resilience

Heather Li – Strata Manager

One & Only Locksmiths are our go-to locksmiths. They are prompt to emergencies, have great communication and always provide us with the most competitive prices. Not only do they have a high level of trade knowledge, One & Only Locksmiths know the value of keeping a strong working relationship with their clients. Thank you to the team and especially Hayden for always providing above and beyond service.



PROFESSIONAL**STRATA**

Tara Maybon – Strata Manager

I've been using One & Only Locksmiths for a few years now and enjoy the prompt service and the high level of communication. I know when I send a work order to them its going to get done. I would highly recommend One & Only Locksmiths.





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