

✉ admin@hydrocoveplumbing.com.au

☎ 1300 199 971

🌐 hydrocoveplumbing.com.au



Hydrocove Plumbing

Dedicated to excellence and service.

C A P A B I L I T Y S T A T E M E N T

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Our Vision

At Hydrocove Plumbing, we aspire to be recognised as the go-to plumbing company for high-quality and reliable services that meet our clients' demands.

Our commitment to exceptional workmanship, professionalism, and unparalleled customer satisfaction is at the core of our vision.

Our goal is to provide a work environment that encourages growth and development, allowing us to attract and retain top talent in the industry.

As we continue to provide outstanding plumbing solutions, we envision being well-respected and valued in the community we serve.



About Us

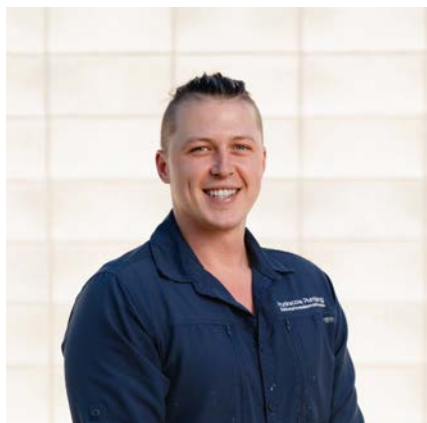
Hydrocove Plumbing Pty Ltd is a dynamic and diverse plumbing company that is passionate about delivering a top-notch service experience. Our team is dedicated to providing you with a quality, smooth and responsive service that will leave you smiling from ear to ear!

At Hydrocove Plumbing, customer satisfaction is our number one priority. We believe that our customers deserve to feel appreciated and understood in every interaction. Our qualified and insured team is committed to meeting all Australian Standards and complying with health and safety regulations to ensure your peace of mind.

Worried about plumbing issues at odd hours? Fret not! Our team is here to rescue you 7 days a week. Whether it's a burst pipe, a clogged drain, or a plumbing emergency, we've got you covered. So, if you're in need of a reliable and professional plumber, look no further! You've come to the right place with Hydrocove Plumbing. Let us bring a little sunshine into your plumbing experience!



Our Team



Jason Kitching
Founder & Director



Perri Kitching
Accounts & Operations Manager



Rahni Garrard
Administration Assistant



Aydian Emsley
Tradesman & Team Leader



Brandon Post
Apprentice



William Shoel
Tradesman

WHAT WE DO

RESIDENTIAL

Providing professional, high-quality residential plumbing services in the surrounding areas of Brisbane and Gold Coast, our team can handle any residential plumbing issue that arises.

Whether you need replacements for a burst water pipe, a leaking tap, or blocked drains, or if you need a plumber for a new residential renovation project, we've got you covered.

COMMERCIAL

Are you looking for a trustworthy commercial plumber in South East Queensland? Look no further, Hydrocove Plumbing is the perfect option for all your needs. We will insure that your property is kept safe so that your company can continue to operate. If you don't have a regular plumber for your commercial business or if you need work done right away, call us today.

PREVENTITIAVE MAINTENANCE

We pride ourselves on our attention to detail when it comes to Preventative Plumbing Maintenance, as we focus on pro longing the life of your plumbing system and not providing a "quickfix".

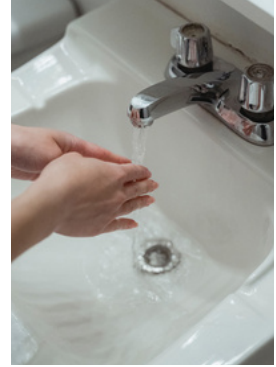


WHAT WE DO

GENERAL MAINTENANCE

We are a business that is dedicated to providing the finest value in service to our customers.

To ensure high-quality plumbing and great service, all of our plumbers are highly qualified licensed tradespeople. There is no plumbing problem that we cannot address, from the kitchen to the bathroom and all in between.



KITCHEN AND BATHROOM RENOVATIONS



As qualified and experienced professionals in plumbing, we can take the stress out of all your bathroom & kitchen renovations.

Rest assured, that our team will carry all relevant certifications and strictly adhere to Queensland plumbing safety regulations at all times.

REAL ESTATE AND PROPERTY MANAGERS

It can be time-consuming and costly for property managers and owners to respond to plumbing problems in rental homes. You may rest easy knowing that Hydrocove Plumbing is on the job.

If for any reason there is a plumbing emergency, rest assured as our trusty 24-hour service team are just a phone call away.



OUR SERVICES

- Pipe Location/CCTV
- Leak Detection
- Renovations
- Drainage
- General Plumbing Maintenance
- Insurance Repairs
- Blocked Drains
- Storm Water Drains
- Pipe Replacements
- Hot Water System Repairs & Replacements
- Water Efficiency Testing
- Leaking Taps



AWARDS

A massive Thank you to YOU, and all our Hydrocove Plumbing clients & customers.

Hydrocove Plumbing Pty Ltd is honoured to be Finalists in the Master Plumbers Association of Queensland Awards and the Master Plumbers 2023 Plumbing and Gas Awards.



AUSTRALIAN TRADES
SMALL BUSINESS
CHAMPION
AWARDS 2023
FINALIST

Finalists in the Master Plumbers 2023 Plumbing and Gas Awards for;

- RWC Business Person of the Year
- BUSSQ Service Excellence Award
- Austbrokers Comsure Andrea Vogler Women in Business Award
- Department of Energy and Public Works Tradesperson of the Year



TESTIMONIALS



Great service, nothing too difficult. Jason is the best as is all the personnel that arrange prompt bookings and keep you updated at all times.

Highly recommend extremely happy with the service provided.



Thank you Hydrocove, my life savers. Quick response to a roof leak emergency. So impressed with the finer details, never seen any tradie use a gutter protector for his ladder. Thank you Jason, very professional!



Perri and Jason provide a great service, communicate well to all trades and owners whilst in a busy work environment. Support a local small business like these guys and you won't regret it.



Big thank you to the Hydrocove team for moving our water filtration systems today. Perri was fantastic throughout the quoting process and then Aydian did an amazing job on-site!!!
Thank you!



The professionalism of the two plumbers that came out to install a water filter for us was outstanding. Very impressed with how they explained everything, answered all questions and how quickly they did everything.



Brandon and Will came in early and did my water filter installation, very kind and reliable guys, they completed the job in 45 mins, really quick and left everything very clean and neat.



Great communication, and tech was earlier than expected!
Knowledgeable and great workmanship, and happy to lend me advice for another project I'm undertaking in the future...
Would definitely use again.



CLIENT REFEREE



PBS Building (QLD) Pty Ltd

ACN 116 856 674
ABN 18 116 856 674

QBCC Act Lic. No 1079191
NSW Builders Lic. No 327690C

20/07/2021

Hydrocove Plumbing Pty Ltd
REDLAND BAY, QLD 4165

To Whom It May Concern,

EXPRESSION OF GRATITUDE

I'd like to express my gratitude to the Hydrocove Plumbing Pty Ltd team for their excellent service.

Throughout their undertakings with PBS, Jason and his team has demonstrated exceptional dedication and professionalism. Hydrocove Plumbing has been a pleasure to work with, and we look forward to working with them in the future.

I have no hesitation in referring Hydrocove Plumbing.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'W. Ahrens', written over a light blue background.

Warren Ahrens
Director and General Manager (QLD)
PBS Building (QLD) Pty Ltd

CLIENT REFEREE

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Wednesday 12th January 2022



estate
agents

GC: Level 1, Suite 6/84 Brisbane Road, Labrador QLD 4215
Brisbane: 609/27 Commercial Road, NEWSTEAD, QLD 4006

M: 0466 626 838

P: 07 5537 1054

F: 1300 887 913

W: gmea.com.au

E: michael@gm-homes.com.au

ABN: 28167765504

To whom it may concern:

RE: LETTER OF THANKS TO HYDROCOVE PLUMBING

Our office would like to write a quick letter of thanks to the whole team at Hydrocove for their valued assistance in organising our plumbing repairs. At all times your office has displayed the upmost professionalism, value and quality of service that is so critical to our office and we very much appreciate being able to rely on your service.

We would without hesitation recommend you to anyone seeking plumbing works and should you need any kind of reference please don't hesitate to get in contact.

Warm regards,
GM Estate Agents

A handwritten signature in black ink, appearing to read 'Michael Elder-Mitchell', written over a light blue circular stamp.

Michael Elder-Mitchell
Senior Property Manager
B.BUS (PROP), LREA



OUR CLIENTS

Hydrocove Plumbing stands out in the industry because of its high level of professionalism and customised approach. It is because of this strength in our competence offering that we are able to deliver and maintain services for some of Australia's largest companies.





CONTACT US TODAY



1300 199 971



hydrocoveplumbing.com.au



admin@hydrocoveplumbing.com.au

Certificate of Currency

Policy Number: GA800575031BUSP



Certificate Date: 17 October, 2023

Hollard Commercial Insurance
Level 12, 465 Victoria Ave
Chatswood NSW 2067
T 1300 306 226

Insurer
The Hollard Insurance Company Pty Ltd

Important Information
This Certificate of Currency is issued as a matter of information only and confers no rights upon the certificate holder.

Intermediary Details

Broker Name Business Insurance Group Pty Ltd
Period of Cover 28/10/2023 to 28/10/2024 at 4pm

Insured
Insured Name Hydrocove Plumbing Pty Ltd ATF The
Kitching Family Trust
Trading Name

Policy Wording
Hollard Commercial Austbrokers Business Insurance Policy Wording HCl AUST BI 012022 Effective
Date 1 January 2022

Public and Products Liability cover section

	Limit of liability
General Liability and Products Liability	\$ 10,000,000
Additional benefit	
Property in Your physical or legal control	\$ 250,000
Applicable Excess	
Excess	\$ 500

Geographical Limit: means:
a) anywhere in the World except North America;
b) North America but only with respect to:
i) overseas business visits by any of Your directors, partners, officers, executives or Employees, who are non-resident in North America but not where they perform manual work in North America;
ii) Products exported to North America without Your knowledge.

LIMITS OF LIABILITY

a) for General Liability the limit of liability specified in the Policy Schedule represents the maximum amount which We shall be liable to pay in respect of any one claim or series of claims arising out of any one Occurrence;

This policy is issued by Hollard Commercial Insurance Pty Ltd (ABN 86 603 039 023, AFSL 474540) ('HCl'), acting under a binder as agent for the insurer The Hollard Insurance Company Pty Ltd (ABN 78 090 584 473, AFSL 241436) ('Hollard').

Document template version: 02.23.02.00

Certificate of Currency

Policy Number: GA800575031BUSP



b) for Products Liability the limit of liability specified in the Policy Schedule represents the maximum amount which We shall be liable to pay in respect of any one claim or series of claims, and in the aggregate during any one Period of Insurance.

Primary Occupation

Plumber (excl. Vic
Plumbers)(incl. Non-
Domestic)

This policy is issued by Hollard Commercial Insurance Pty Ltd (ABN 86 603 039 023, AFSL 474540) ('Hci'), acting under a binder as agent for the insurer The Hollard Insurance Company Pty Ltd (ABN 78 090 584 473, AFSL 241436) ('Hollard').

Document template version: 02.23.02.00

Certificate of Currency

Employer's information

Employer name	The Trustee for The Kitching Family Trust
Trading name	Hydrocove Plumbing Pty Ltd
ABN	14 903 998 633
Policy number	WSB210636060
Insurance type	Accident Insurance Policy

Statement of coverage

This certificate issued on **14 July 2023** is a Certificate of Currency, which provides cover under the *Workers' Compensation and Rehabilitation Act 2003* for:

- (a) the employer's legal liability for compensation; and
- (b) the employer's legal liability for damages.

The amount of insurance under the workers' compensation scheme is unlimited subject to the provisions of the *Workers' Compensation and Rehabilitation Act 2003* and the *Workers' Compensation and Rehabilitation Regulation 2014* and the employer's compliance with their requirements. In some instances, non-compliance can jeopardise an employer's insurance cover but will not prevent an injured worker from being compensated pursuant to the Act.

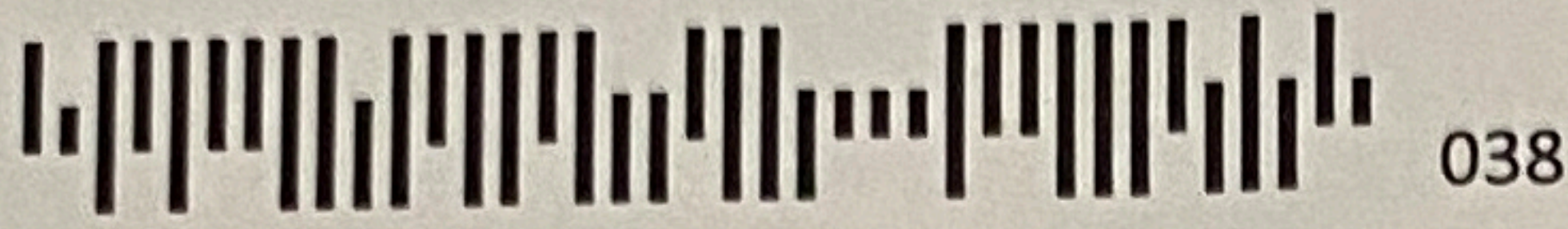
This Certificate of Currency is issued for the insurance period from **01 July 2023 to 30 June 2024**.

WorkCover industry classification

323109 - Plumbing Services

For more information, please contact us on 1300 362 128 or visit our website at worksafe.qld.gov.au.

14 April 2022



2345
HYDROCOVE PLUMBING PTY LTD
3 Colville St
REDLAND BAY QLD 4165

Your QBCC licence card is enclosed.

There are many benefits and responsibilities that come with being a QBCC licensee, please take the time to read the important information on the back of this page.



Complete details of this licence are available online via myQBCC